CSTS-09 and CSTS 2020
Information Sheet for Facilitators

What is CSTS 2020?
CSTS 2020 is the upgraded version of CSTS-09. CSTS 2020 is comprised of nine standard modules grouped together and called *CSTS Fundamentals* and site-specific Add-on Modules. On its own, *CSTS Fundamentals* serves as a general construction site orientation for workers new to the construction industry. It is supported by a number of job-specific Add-on Modules to help employers customize CSTS training to fit specific site requirements.

Why did we upgrade CSTS-09?
CSTS was last revised in 2009, and much of the information in CSTS-09 is now outdated. CSTS 2020 includes the most recent legislated changes to Alberta's *Occupational Health and Safety Act,* and reflects current industry best practices.

How have we improved CSTS?
CSTS 2020 (by December 31, 2020):
- includes CSTS 2020 *Fundamentals* with 9 modules, and we anticipate adding an additional 20 Add-on Modules by December 31, 2020, plus more to be added on an ongoing basis.
- includes Add-on Modules which range between 5 to 15 minutes each and can be taken separately.
- allows employers to customize their site orientation to meet their needs. We will continue working to offer the most current legislative and industry standards in Add-on Modules in coming years.
- is inclusive of industrial, commercial, and residential construction site best practices.
- refers to Alberta's recently updated *Occupational Health and Safety Act.*
- high quality training videos utilized in the program are free to download for use in site training, refresher training, toolbox talks, etc.
- utilizes current online training best practices to provide a much more time efficient fundamental orientation:
    - *CSTS 2020 Fundamentals* Course is 2 to 3 hours long compared to CSTS-09 that is 8 to 9 hours long, and
    - CSTS 2020 is mobile friendly!! Internet access is required for use on any device.
- will be offered exclusively (and openly) on our learning management system, allowing workers to always have access to their training certificates.
- this is NOT a Flash-based product (support for Flash ending soon).

How long will CSTS-09 and CSTS 2020 be offered FREE of charge?

CSTS-09 will be available free of charge from September 3 to December 31, 2019—after which it will be retired.

CSTS 2020 will be available free of charge from September 9, 2019, to December 31, 2020.

Does CSTS-09 certificate of completion expire after it is retired on January 1, 2020?

No, there is no expiry on CSTS-09.

Do I need to enter a coupon code to get CSTS-09 and CSTS 2020 courses for FREE?

As a facilitator, you will need to use the coupon code **CSTSFREE** to get the FREE CSTS courses. Please enter this coupon code on the Shopping Cart page *before* Proceeding to Checkout. The coupon code will work for CSTS-09 and CSTS 2020 *Fundamentals* and Add-on Modules.

Do my workers/students need to complete CSTS 2020 if they have already completed CSTS-09?

We do not have a requirement for workers/students to complete CSTS 2020. As with any training, employers are responsible to determine their own site access requirements. By January 2020, CSTS 2020 makes available all information (updated) that is included in CSTS 09, plus much more in optional modules. Module selection is customizable by employer/industry group.

The 20 Add-on Module topics include:

1. Concrete Pump Truck
2. Controlling Hazardous Energy**
3. Confined Spaces**
4. Driving**
5. Drywall
6. Environmental Protection**
7. Excavations**
8. Framing
9. Ladders**
10. Mobile Equipment Awareness*
11. Propane on the Work Site*
12. Pumpjack Scaffolds
13. Respiratory Protection Equipment
14. Rigging, Hoists, and Cranes
15. Roofing
16. Safeguarding
17. Scaffolds**
18. Silica
19. Transportation of Dangerous Goods
20. Working at Height**

currently available
***available early 2020*
Note: all the above Add-on Modules will be available by December 31, 2020

Do I need to create a new facilitator account to access the FREE CSTS?

Your ACSA facilitator account and login details have not changed. We will be using the Welcome Page on your account to share updates and information about CSTS-09 and CSTS 2020. We encourage all users to monitor this page each time they log in to their accounts.

To log in to your account, please click here.

What will happen to my pre-purchased credits now that CSTS-09 and CSTS 2020 are FREE? Will I get a refund?

We are in the process of automatically refunding CSTS-09 credits that were purchased and paid for by facilitators within the last six months.

If you do not receive your refund within the next 60 days, please contact CSTS@youracsa.ca.

How do I add the FREE credits for CSTS-09 and CSTS 2020 to my inventory?

The process to build your inventory remains unchanged in your account. Please refer to the *Facilitator User Guide* for instructions on using the self-service process.

Please be sure to use the coupon code **CSTSFREE** on the Shopping Cart page before Proceeding to Checkout.

Will the CSTS 2020 Add-on Modules automatically appear on my account after I add CSTS 2020 *Fundamentals*, or do I need to add them separately?

Each CSTS 2020 topic add-on is a separate module with its own certificate of completion. You are free to add each module to your inventory through the same self-service process as you currently use for other ACSA courses.

Please refer to the *Facilitator User Guide* for instructions on using this self-serve process.

How do I assign the free CSTS 2020 (*Fundamentals* and Add-on Modules) and CSTS-09 training courses to my workers/students using my account?

The current self-service inventory assignment process will remain the same for both versions of CSTS in your account. Please refer to the *Facilitator User Guide* for instructions on this process.

I forgot to use the CSTSFREE coupon code and paid for CSTS, how do I get a refund?

Our accounting team will be regularly monitoring for CSTS accidental purchases made during the free period. We will automatically refund all accidental purchases as we find them.

If you do not receive a refund confirmation email within 10 business days, please email a copy of your receipt to CSTS@youracsa.ca.

How much will CSTS 2020 Fundamentals and Add-on Modules cost after the free period is over (January 1, 2021)?

We are currently working towards establishing a CSTS 2020 pricing model. We will communicate with you once we determine the price. When the free offering purchase is over, we anticipate CSTS 2020 will be sold for $49 per user. We have not yet determined any bulk purchasing models. We will continue to offer the highest quality and most affordable product available, with consistency in our pricing models across our membership.